

CERTIFICATO n°
CERTIFICATE n° **14363**

SI CERTIFICA CHE L'ORGANIZZAZIONE
WE HEREBY CERTIFY THAT THE ORGANIZATION

CALL2NET SPA

IT - 20159 MILANO (MI) - VIALE JENNER 55

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

IT - 10137 TORINO (TO) - CORSO ENRICO TAZZOLI 215/12/b

IT - 20159 MILANO (MI) - VIALE JENNER 55

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE QUALITA' CHE E' CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A QUALITY MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD

UNI EN ISO 9001:2015

PER LE SEGUENTI ATTIVITÀ / FOR THE FOLLOWING ACTIVITIES

SETTORE CODE **IAF 35**

Progettazione sviluppo ed erogazione di servizi di contact center Inbound e Outbound anche mediante distribuzione alla rete di call center gestiti da società controllate.

Design and development of Inbound and Outbound Contact Center services developed also through distribution to the network of call centers managed by subsidiaries or franchised affiliates.

IL PRESENTE CERTIFICATO È SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMS

PRIMA EMISSIONE FIRST ISSUE	24/02/2009
DATA DELIBERA DECISION DATE	24/10/2023
DATA SCADENZA EXPIRY DATE	23/10/2026
EMISSIONE CORRENTE CURRENT ISSUE	24/10/2023



CERTIQUALITY S.r.l. IL PRESIDENTE
Via G. Giardino 4 - 20123 MILANO (MI) - ITALY



SGQ n. 008 A

Membro degli Accordi di Mutuo riconoscimento EA, IAF e ILAC.
Signatory of EA, IAF and ILAC Mutual Recognition Agreements.



www.cisq.com

CISQ è la Federazione Italiana di Organismi di
Certificazione dei sistemi di gestione aziendale. CISQ
is the Italian Federation of management system
Certification Bodies.

Certificate

CISQ/CERTIQUALITY S.r.l. has issued an IQNET recognized certificate that the organization:

CALL2NET SPA

IT-20159 MILANO (MI) - VIALE JENNER 55

has implemented and maintains a/an
Quality Management System

for the following scope:

Design and development of Inbound and Outbound Contact Center services developed also through distribution to the network of call centers managed by subsidiaries or franchised affiliates.

which fulfils the requirements of the following **standard**:

ISO 9001:2015

Issued on: 24/10/2023
First issued on: 24/02/2009
Expires on: 23/10/2026

Registration Number: **IT- 55853 - 14363**


Alex Stoichitoiu
President of IQNET


Mario Romersi
President of CISQ



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

IQNET Members*:

AENOR Spain **AFNOR Certification** France **APCER** Portugal **CCC** Cyprus **CISQ** Italy **CQC** China **CQM** China **CQS** Czech Republic
Cro Cert Croatia **DQS Holding GmbH** Germany **EAGLE Certification Group** USA **FCAV** Brazil **FONDONORMA** Venezuela **ICONTEC**
Colombia **ICS** Bosnia and Herzegovina **Inspecta Sertifointi Oy** Finland **INTECO** Costa Rica **IRAM** Argentina **JQA** Japan **KFQ** Korea
LSQA Uruguay **MIRTEC** Greece **MSZT** Hungary **Nemko AS** Norway **NSAI** Ireland **NYCE-SIGE** México **PCBC** Poland **Quality Austria**
Austria **SII** Israel **SIQ** Slovenia **SIRIM QAS International** Malaysia **SQS** Switzerland **SRAC** Romania **TSE** Türkiye **YUQS** Serbia

* The list of IQNET Members is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com