

ONE OS S.R.L.

IT - 10159 MILANO (MI) - VIALE JENNER 55

NELLE SEGUENTI UNITA' OPERATIVE / IN THE FOLLOWING OPERATIVE UNITS

IT - 10135 TORINO (TO) - CORSO TAZZOLI 215/12/B

HA ATTUATO E MANTIENE UN SISTEMA DI GESTIONE QUALITA' CHE E' CONFORME ALLA NORMA
HAS IMPLEMENTED AND MAINTAINS A QUALITY MANAGEMENT SYSTEM WHICH COMPLIES WITH THE FOLLOWING STANDARD

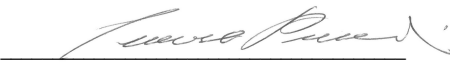
UNI EN ISO 9001:2015

PER LE SEGUENTI ATTIVITA' / FOR THE FOLLOWING ACTIVITIES **SETTORE** **IAF 35**
CODE

Progettazione, sviluppo ed erogazione servizi di call center e contact center multicanale.
Design, development and provision of call center and multi-channel contact center services.

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL REGOLAMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR THE CERTIFICATION OF MANAGEMENT SYSTEMS

PRIMA EMISSIONE **28/02/2014**
FIRST ISSUE
DATA DELIBERA **13/04/2021**
DECISION DATE
DATA SCADENZA **10/04/2024**
EXPIRY DATE
EMISSIONE CORRENTE **13/04/2021**
ISSUE DATE
SCADENZA TRIENNIO PRECEDENTE 11/04/2021 AUDIT DI RINNOVO COMPLETATO 31/03/2021
EXPIRY PREVIOUS PERIOD 11/04/2021 COMPLETED RENEWAL AUDIT 31/03/2021


CERTIQUALITY S.r.l. - IL PRESIDENTE
Via G. Giardino 4 - 20123 MILANO (MI) - ITALY



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

CISQ/CERTIQUALITY S.r.l.

has issued an IQNet recognised certificate that the organization:

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for the following scope

Design, development and provision of call center and multi-channel contact center services.

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2015

Issued on: **2021-04-13**

First issued on: **2014-02-28**

Expires on: **2024-04-10**

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration number: **IT-108051**



Alex Stoichitoiu
President of IQNET



Ing. Mario Romersi
President of CISQ

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifointi Oy Finland INTECO Costa Rica
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia